

COMMISSIONERS PRESENT:

Kevin Hauglie, President
Jen Carter, Vice President
David Speikers, Secretary
Dariel Norris
Emma Herron

ALSO PRESENT:

Renée Jensen, CEO
Charles (Skip) Houser, General Counsel
Patrick Ritter, CFO
Dr. Rachel Thompson, CMO
Karyn Denton, COO
Dr. Tammy Moore, VP Strategic Growth
Jennifer Scott, Executive Assistant
Debby Martin
Emilia Lewis
JD Kamal

CALL TO ORDER/ROLL CALL: This meeting was called to order at 4:33pm

MEDICAL SERVICES UPDATE:

- a. **Meet the Providers**
 - i. Debby Martin
 - ii. Emilia Lewis
- b. **Patient Experience**
 - i. JD Kamal
- c. **Where We Are Going: Furthering our Team Based Care Model:** Karyn Denton presented areas of focus derived from the 2022 Strategic Plan. SVH is working toward a Team Based Care model that combines staff expertise from multiple disciplines to enhance patient experience. Daily huddles and patient satisfaction surveys have been implemented. Expecting more HUC engagement during huddles and a new Nurse Manager beginning in quarter 2.
- d. **Closing Remarks – Dr. Rachel Thompson:** Looking forward to a new culture of engagement and accountability at SVH.

ADJOURNMENT: This meeting adjourned at 5:52pm

APPROVAL:



David Speikers, Board Secretary



Jennifer Scott, Recording Clerk