



Board of Commissioners Meeting – Minutes

Public Hospital District No. 4, King County

Snoqualmie Valley Hospital

Thursday, February 22, 2024 – 5:00pm

Via Teams

COMMISSIONERS PRESENT

Kevin Hauglie, President
David Speikers, Vice President
Jen Carter, Secretary
Emma Herron
Dariel Norris

Skip Houser, General Counsel
Nichole Pas, Marketing Director
Shauna DePrato, Finance Director
Danny Scott, Facilities Director
Ron Bennett, Ancillary Director
Steve Wright, Foundation Executive Director
Dr. Jennifer Spence, Medical Director of
Ambulatory Medicine
Rachel Weber, Clinics Manager
Kelly Miller, Lab Manager
Michael Granstrom, Supply Chain Manager
Robert Angrisano, Community Member

OTHERS PRESENT

Renée Jensen, CEO
Patrick Ritter, CFO
Karyn Denton, CNO
Dr. Tammy Moore, CSO

CALL TO ORDER/ROLL CALL: Due to technical errors logging onto the virtual communication platform, President Hauglie called the meeting to order at 5:27 pm, followed by roll call. Commissioners participated in this meeting remotely, and the public was provided the opportunity to participate remotely or attend and participate at a physical/onsite location.

APPROVAL OF THE BOARD MEETING AGENDA: A motion was made and seconded to approve the Board of Commissioners meeting agenda. **M/Carter S/Norris – Motion passed by unanimous vote.**

PUBLIC COMMENT: President Hauglie called for public comments. None were offered.

CONSENT AGENDA: A motion was made and seconded to approve the Consent Agenda which included the edited minutes from the January 25, 2024 Regular Board of Commissioners meeting, as well as the Facilities and Medical Committee minutes from January 16, 2023.

M/ Carter S/Norris – Motion passed by unanimous vote.

REPORTS:

- a. **CEO Report – CEO Jensen:** CEO Jensen shared and discussed highlights from the CEO Report.
- b. **Strategic Plan Dashboard [December 2023] – CEO Jensen:** The Strategic Plan Dashboard was shared and discussed.

COMMITTEE REPORTS:

- a. **Finance Committee – CFO Ritter:** Minutes from the January 19, 2023 meeting were provided as part of the board packet and reported on by CFO Ritter.

Renée K. Jensen, Chief Executive Officer

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Owned and Operated by King County Public Hospital District No. 4

SVH is an equal opportunity provider and employer.

- b. Approval of Warrants [December 2023] – Commissioner Speikers:** A motion was made and seconded to approve total disbursements for December 2023 in the amount of \$4,700,992.63 including A/P warrants, hospital and clinical payroll auto deposits, hospital and clinic payroll tax, and hospital and clinic retirement and matching plans.
M/Speikers S/Carter – Motion passed by unanimous vote.

COMMISSIONER BUSINESS: President Hauglie assigned new committee members for board governance. Finance Chair: President Hauglie and Vice President David Speikers; Quality Steering Committee: President Hauglie and Commissioner Herron; Medical Committee: Secretary Carter and Commissioner Herron; Environment of Care Committee President Hauglie and Secretary Carter.

CEO Jensen presented the Achievement of the 2023 Strategic Goals to the Board for approval. The goal included 5 Key Performance Metrics:

Financial Stewardship – Achieved Objective: Positive 1.0% profit margin.

Result: Positive margin of 2.1 million. Far exceeding the 1.0% target and triggering payment of the at risk compensation program.

Foundational Elements – Achieved Objective: Successful implementation of Enterprise Resource Planning (ERP) System by August 31st, 2023.

Result: The organization successfully transitioned to the new software well before August and has begun utilizing the new tools to control costs, implement financial safeguards to reduce risk and increase efficiencies in our monthly financial and invoicing processes.

Health System of Choice – Achieved Objective: “Likelihood to Recommend” scores for SVH system combined will be 4.5 or above.

Result: We ended the year successfully with a final, District wide score of 4.59.

Our Team – Achieved Objective: First year turnover rates will be reduced by 4% to a total of 39% or less.

Result: First year turnover was reduced to 36%. Of note, first year turnover rate is measured as a % of turnover. Not as a total of all staff. This creates a number that seems alarming but in fact is in line with industry standard. Total first year turnover rate is equal to 44%.

Community Health Needs – Achieved Objective: Increase the annual number of visits in the clinics by 5% over prior year (2023 target = 25,092)

Result: Clinic visits ended 2023 at 25,862. This exceeded our target and was a stretch goal for our team. We had fewer providers to see patients due to retirements and staffing changes however, we introduced more efficiencies and were able to complete our goal in the month of December.

A motion was made and seconded to approve. **M/ Speikers S/Norris – Motion passed by unanimous vote.**

Resolution 700-0124: Setting CEO Compensation: 700-0124 was tabled at the January Board of Commissioners meeting. It was presented again on the February agenda. A motion was made and seconded to approve. **M/Spikers S/ Carter – Herron abstained, motion passed.**

GOOD OF THE ORDER/COMMISSIONERS COMMENTS: Comments made by commissioners to the good of the order.

ADJOURNMENT: The Board of Commissioners meeting adjourned at 6:39 pm.

APPROVAL:



Jen Carter, Board Secretary



Jennifer Scott, Recording Clerk